



VIDYUT OMBUDSMAN FOR THE STATE OF TELANGANA
First Floor 33/11 kV substation, Hyderabad Boats Club Lane
Lumbini Park, Hyderabad - 500 063

:: Present:: R. DAMODAR

Wednesday the Twenty Eighth Day of February 2018

Appeal No. 39 of 2017

Preferred against Order Dt.30.10.2017 of CGRF in
C.G.No.566/2017-18/Rajendra Nagar Circle

Between

M/s. Laxmi Modern Rice Mill, represented by Sri. A. Ravi Kumar,
Inmulnarva Village, Kothur (Mandal), R.R District. Cell : 9848363500.

... Appellant

AND

1. The ADE/OP/Kothur/TSSPDCL/R.R Dist.
2. The AAO/ERO/Shad Nagar/TSSPDCL/R.R.Dist.
3. The DE/OP/Shadnagar/TSSPDCL/R.R.Dist.
4. The SE/OP/Rajendranagar Circle/TSSPDCL/Hyderabad.

... Respondents

The above appeal filed on 30.11.2017, coming up for final hearing before the Vidyut Ombudsman, Telangana State on 22.02.2018 at Hyderabad in the presence of Sri. A. Ravi Kumar - Appellant and Sri. B. Charan Singh - ADE/OP/Kothur for the Respondents and having considered the record and submissions of both the parties, the Vidyut Ombudsman passed the following;

AWARD

The Appellant is a consumer with SC No. 350500595. He alleged that he received an abnormal bill for Rs 1,74,580/- in August,2017 though the rice mill has been closed since April,2016. He sought revision of the abnormal bill and a direction to the concerned officials not to disconnect the service.

2. The AAE/OP/Kothur through letter dt.22.09.2017 stated that the bill in question was issued for consumption of 25,936 KVAH units and as per the instructions of the DE/MRT/RR South he took the MRI dump and on examination of it, he found that the meter is not defective and informed the Consumer/Appellant accordingly. The 2nd Respondent/AAO revised the bill and withdrew an amount of Rs 1971/- . He stated

that the consumption was the accumulated total from the last year. The 1st Respondent/ADE stated similarly.

3. The CGRF after examining the allegations and after noting the claim of the 1st Respondent/ADE that the meter reader took wrong readings from November,2016 to August,2017 and now the AE/OP/Kothur has taken the correct readings during the month of August,2017 and billed the accumulated consumption for an amount of Rs 1,74,580/-, directed the the consumer to pay the entire amount through the impugned orders.

4. After the hearing, the Appellant through letter received in the office on 24.02.2018 stated that he had already paid 50% of the CC bill and that he is ready to pay the balance 50% of the bill amount and requested for withdrawing the Appeal.

5. Keeping in view the facts and also the representation of the Appellant which is found to be voluntary, the Appeal is disposed of as withdrawn.

TYPED BY Clerk Computer Operator, Corrected, Signed and Pronounced by me on this the 28th day of February, 2018.

Sd/-

Vidyut Ombudsman

1. M/s. Laxmi Modern Rice Mill, represented by Sri. A. Ravi Kumar,
Inmulnarva Village, Kothur (Mandal), R.R District. Cell : 9848363500..
2. The ADE/OP/Kothur/TSSPDCL/R.R Dist.
3. The AAO/ERO/Shad Nagar/TSSPDCL/R.R.Dist.
4. The DE/OP/Shadnagar/TSSPDCL/R.R.Dist.
5. The SE/OP/Rajendranagar Circle/TSSPDCL/Hyderabad.

Copy to :

6. The Chairperson, Consumer Grievance Redressal Forum, Greater Hyderabad Area,
TSSPDCL, Vengal Rao Nagar, Erragadda, Hyderabad - 500 045.
7. The Secretary, TSERC, 5th Floor Singareni Bhavan, Red Hills, Lakdikapul,Hyd.